

SOL.ONLINE AFFILIATE TERMS

Last updated: 15.04.2024

Welcome to SOL Accounting and Bookkeeping LLC (“Company”, “we”, “our”, “us”)! Thanks for joining our Affiliate Program.

This Affiliate Program Agreement (“Agreement”) outlines the terms and conditions for participation in the Affiliate Program and is a legally binding contract with you or the company you represent. By signing up, you agree to be bound by this Agreement in case of your appointment by Company. If you do not agree to be bound by the terms of this Agreement, do not proceed with the electronic sign up process.

Participation in the Affiliate Program is open to individuals, businesses, industry bodies or trade associations.

1. Registration in the Program

To start the participation in the Program, Affiliate should register at my.sol.online, contact the support via chat and provide information: (i) Affiliate name; (ii) contact e-mail and number; (iii) business type. You agree to: (i) provide true, accurate, current and complete information about yourself as prompted by the participation process; and (ii) maintain and promptly update the information provided during sign up to keep it true, accurate, current, and complete.

2. Approve or Reject of the Registration

Your Registration as an “Affiliate” for one the services that are designated to you by a Company representative will be subject to review of the information provided by you during sign up and will be at our sole and absolute discretion.

We reserve the right to approve or reject ANY Affiliate Program Registration in our sole and absolute discretion. You will have no legal recourse against us for the rejection of your Affiliate Program Registration.

3. Affiliate Links and Promocodes

“Affiliate Link” means the unique tracking link provided to you with your affiliate code embedded in it. Affiliate link is generated by Company. If a person clicks on someone else’s referral link and then later they click on yours, yours is the one that counts.

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Affiliate may also advertise merchant website on online channels such as Facebook, Instagram or any social network or offline classified channel ads, magazines, and newspapers. Any type of advertisement should be approved by Company. For more information, please contact **partner@sol.online**.

4. Referral fee

Refer any customer to make a purchase on our website, you will get a commission amount which is calculated based on Commission structure. Commission amount is dependent on order value and not including extra fee (tax or any complimentary costs).

You will be eligible to receive a referral fee of 15% for a period of one year on Qualified Purchases only if:

- the prospective customer had signed up within 60 days of first clicking on the Affiliate Link;
- a Qualified Purchase is made within 60 days from the date of signing up;
- the Customer is not an existing paid customer of the Company;
- the Customer signs up in the same data center that you are registered in as an Affiliate;

You will not be eligible to receive a Referral Fee for any subsequent purchases made by the Customer.

"Qualified Purchase" with respect to each Customer means, the first/initial purchase of a paid subscription plan of the Company Service.

"Customer" means a prospective customer who purchases a paid subscription of a Company Service.

5. Payment of Referral Fee

For an Affiliate to receive a commission, you need to specify the payment details during Affiliate Registration.

The Referral Fee will be paid to you based on the subscription plan chosen by the Customer.

- If the Qualified Purchase is a monthly subscription plan, you will be eligible to receive Referral Fee on a monthly basis for a period of one year from the date of the Qualified Purchase. If the Customer downgrades to any subscription plan or terminates his subscription within a period of one year, your Referral Fee will only accrue till the date the Customer cancels or downgrades the subscription.

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- If the Qualified Purchase is an annual subscription plan, you will be eligible to receive Referral Fee for the whole year.

Referral Fee will accrue only upon completion of sixty (60) days from the date of the Qualified Purchase.

You will not be entitled to Referral Fee in case the Customer cancels the subscription or downgrades to a free subscription plan and claims a refund of the subscription fee before the completion of sixty (60) days from the date of the Qualified Purchase. Referral Fee earned by you will be paid out only if the unpaid Referral Fee reflected in your account accrues to 400 AED. If the unpaid Referral Fee reflected in your account equals or exceeds 400 AED you can request a payout. Payment will be made through wire transfer or any other method chosen by the Company in its sole discretion.

You will be responsible for payment of all taxes, duties, and charges levied on the Referral Fee, and you shall indemnify, defend and hold the Company harmless from and against any claims arising out or relating to non-payment of applicable taxes, duties, and charges.

6. Affiliate Conduct & Obligations

You agree to conduct yourself in a responsible, professional, and appropriate manner while dealing with prospective customers. You also agree not to make any representation or warranty with respect to the Company Services to the prospective customers other than those representations and warranties contained in the Terms of Service. "Terms of Service" means the terms and conditions for sol.online services. The current version of SOL Terms of Service is available at <http://sol.online/terms.html>.

You must clearly disclose in your site or other channels you use to promote Company Services that this Affiliate Program is a paid partnership.

7. Marketing tool

We may share promotion media such as banner, logo or specific collection promotion. Ask the media or get the HTML embed code in order to share on affiliate channels in the sol.online chat.

8. Cookie

We use a cookie to track people who have clicked on your link, so they need to be using cookies for us to track them.

If a person doesn't allow cookies or clears their cookies then we can't track them so can't pay earnings on that person's activity.

Cookies day is said on the Affiliate registration form. The tracking day will start from the time a customer clicks on the affiliate's link or use the coupon. Within the cookie time, every order made by this customer at merchant website will automatically result in commissions to the affiliate (There's no need for the customer to click on the affiliate link then).

9. Affiliate Program Termination

This Agreement initiates as of the date you receive an email from Company confirming your appointment as an "Affiliate" and shall continue until terminated by either party in accordance with the provisions contained in this Agreement.

- Termination without cause: Either party may terminate this Agreement at any time, for any reason, by giving thirty (15) days' notice through sol.online chat.
- Termination for cause: Your failure to comply with any of the terms of this Agreement may result in a warning or immediate termination of this Agreement by Company.
- Termination for discontinuation of the Affiliate Program: Company reserves the right to discontinue the Affiliate Program. In the event Company decides to discontinue the Affiliate Program, you will be provided with thirty (15) days' notice through email.

In the event of termination of this Agreement without cause by you or for cause by Company, Company will pay you any outstanding Referral Fee accrued as of the date of such termination.

In the event of termination of this Agreement without cause by Company or discontinuation of the Affiliate Program, you will continue to receive Referral Fee for all Qualified Purchases (as stated in clause 5 of the Affiliate Terms) in respect of all customers who have converted to a paid subscription plan before the end of the (15) days' notice period.

Except as specifically stated above, termination of the Agreement will end all rights and responsibilities of both parties set out in this Agreement, any email communication or any web page relating to the Affiliate Program. You must immediately remove all references to Company from your website, including any Company sign-up link embedded in your website.

If an Affiliate wishes to be removed from the affiliate program, they can do so by contacting: **partner@sol.online**.

10. Changes to the Terms of this Agreement

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You understand that Company may modify the terms of this Agreement from time to time. Company will provide you with the notice of such changes through an e-mail announcement. Upon being informed of such changes, you may either terminate this Agreement within fifteen (15) days and cease participating in the Affiliate Program or accept the changes and continue to participate in the Affiliate Program. Your continued participation in the Affiliate Program after fifteen (15) days from the date of notice of any such changes shall constitute your consent to such changes.

11. Disclaimer

THESE SERVICES ARE PROVIDED BY COMPANY ON AN “AS IS” AND “AS AVAILABLE” BASIS. COMPANY MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE OPERATION OF THEIR SERVICES, OR THE INFORMATION, CONTENT OR MATERIALS INCLUDED THEREIN. YOU EXPRESSLY AGREE THAT YOUR USE OF THESE SERVICES, THEIR CONTENT, AND ANY SERVICES OR ITEMS OBTAINED FROM US IS AT YOUR SOLE RISK.

Go forward and refer!

We're very glad you've made it to the end of this important document.

We wish you all the very best. You can always re-visit these Affiliate Program terms and conditions in the future and if you have any questions you can send email to team@sol.online for support.